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Information for Suppliers

The organization shall ensure the adequacy of requirements prior to their communication to the external provider. The organization shall communicate to external providers its requirements for:

a) the processes, products, and services to be provided including the identification of relevant technical data (e.g., specifications, drawings, process requirements, work instructions)

b) the approval of:

- 1. products and services;
- 2. methods, processes, and equipment;
- 3. the release of products and services;

c) competence, including any required qualification of persons;

- d) the external providers' interactions with the organization;
- e) control and monitoring of the external providers' performance to be applied by the organization;

f) verification or validation activities that the organization, or its customer, intends to perform at the external providers' premises;

- g) design and development control;
- h) special requirements, critical items, or key characteristics;
- i) test, inspection, and verification (including production process verification);
- j) the use of statistical techniques for product acceptance and related instructions for acceptance by the organization;

k) the need to:

implement a quality management system;

use customer-designated or approved external providers, including process sources (e.g., special processes);

notify the organization of nonconforming processes, products, or services and obtain approval for their disposition;

- prevent the use of counterfeit parts
- notify the organization of changes to processes, products, or services, including changes of their external providers or location of manufacture, and obtain the organization's approval;

flow down to suppliers applicable requirements including customer requirements;

• provide test specimens for design approval, inspection/verification, investigation, or auditing; retain documented information, including retention periods and disposition requirements;

I) the right of access by the organization, their customer, and regulatory authorities to the applicable areas of facilities and to applicable documented information, at any level of the supply chain;

m) ensuring that persons are aware of:

their contribution to product or service conformity; their contribution to product safety;

the importance of ethical behavior.